Camden Council's Writing Style Guide



NUMBERS, DAT	ES, TIMES AND MEASUREMENTS
Numbers less	Numbers 'one' to 'nine' should be written out in words.
than 10	For example: 1. There are two prizes available for best dressed at the event. 2. This is the first time Camden Council will be running a competition for best dressed at the event.
	 The only exceptions to this are: Writing times (see 'Time'); and Indicating figures in a table or graph (usually designed by the Graphic Design Team).
Numbers more	Should be numeric, unless they are at the beginning of
than 10	sentences.
	 For example: Council will be planting 200 new trees in Camden. Two thousand people attended the inaugural Boots n' Beats event last weekend.
Thousands	Express as '1,000', '10,000' and '100,000' (comma kicks in after four digits)
	For example: 1. Council has welcomed 1,238 new citizens across its four citizenship ceremonies this year.
Millions and	Written out in a combination of numbers and words throughout
billions	the body of any text.
	For example: 1. Council received over \$1.1 million in State Government funding to deliver the project.
	There were more than one million entries to Council's biggest Facebook competition to date.

Decimal points	Don't go beyond two decimal points.
•	For example: 1. Triathletes will have to swim 400 metres, bike 3.2 metres and then run another kilometre. 2. The Federal Government has committed \$5.23 million to help deliver these key projects over the next five year.
Date formats	For financial years, use a slash, as this is common 'financial speak', with no spacing gap. For general usage, such as plans, strategies and periods of time in copy, use a hyphen, again with no spacing gap. For example: 1. There were 50 projects completed in the 2018/19 financial year. 2. The Communications and Community Engagement 2022-24 Strategy is now endorsed.
Date	Day, date, month and then year only if needed (if referring to a year that is not the current one). Do not use any commas or 'st', 'nd', 'rd', 'th'. For example: 1. The event will be held on Tuesday 3 January. 2. Construction on the state-of-the-art leisure centre will begin on Monday 1 July and will be complete, weather permitting, in mid-December 2024.

Time

Always use the 12-hour system of time.

Use a full-stop to separate hours from minutes (not a colon).

For example:

1. The workshop will begin at 9.15am.

The zeros to indicate a round hour are redundant, so do not include them.

For example:

2. The event will conclude at 9pm.

Use the terms 'noon' and 'midnight' instead of 12pm or 12am

For example:

- 3. Tuesday 12 January, noon-4.30pm.
- 4. Entries to the competition will be open from midnight tonight.

Don't double up when indicating whether something is AM or PM.

For example:

1. Tuesday 12 January, 9-11am.

OR

Tuesday 12 January, **1-4.30pm**. (both are either AM or PM, so this only needs to be written once)

 The event will be held on Saturday 20 January, 9am-5pm.

(this event spans across both morning and night, so both AM and PM are included).

Measurement

Always spell out all metric units.

For example:

- 1. The new walking track spans 74 kilometres.
- 2. The athletes will tackle a 12-kilometre obstacle course.
- Council will start constructing the five-metre fence on Monday 1 July.
- 4. Council has diverted 30 kilograms from landfill.
- Residents dropped off approximately 25 tonnes of hazardous waste at Council's annual Chemical Cleanout on the weekend.

ACRONYMS AND APOSTROPHES

Always try to avoid unnecessary acronyms where possible.

When referencing a long name or title of something a few times throughout a document, always use the full name with the acronym in brackets in the first instance and then continue using the acronym.

For example:

1. The Camden Local Environment Plan (Camden LEP) will be on public exhibition until Friday 1 December.

If you would like to have your say on the Camden LEP, visit Council's website.

When speaking about Camden Council, use 'Camden Council' in the first reference and then use 'Council' thereafter.

For example:

1. Camden Council is pleased to announce Shannon Noll will be headlining Boots n' Beats for the second year in a row.

Council is encouraging local businesses to get involved in the upcoming event by registering to be a stallholder.

WORDS, PHRASES AND THINGS TO AVOID	WORDS TO	USE INSTEAD	
LGA	Referencing the 'LGA' doesr	n't mean much to residents.	
	Use 'the Camden area' inste For example: 1. Entries from across tencouraged.		
About	Use 'approximately' instead. For example: 1. The new walkway wi kilometres in length.		
Whilst	Use 'while' instead.		
Over – when	Use 'more than' or 'less than' instead		
indicating numerals or amounts	the weekend.	week left to enter Council's date.	
Per annum	Use 'a year' or 'per year' inst	tead.	
'Currently' or 'presently'	If immediacy needs to be incomple: 1. Stallholder application for the event.		
Unnecessary	Common ones we suggest include:		
foreign words	USE	DON'T USE	
	Outdoor Use While Among	Al fresco Utilise Whilst Amongst	

Avoid adjectives	Instead shapes and			
Avoid adjectives before a	Instead, choose one.			
	For example:	- h t - th - O d		
described,	1. The large site will be			
measure-	area's third water pla	ay space.		
specific noun				
	OR			
	The 150-hectare sit	e will be home to the		
	Camden area's third	water play space.		
	NOT			
	The large, 150-hect	are site will be home to the		
	Camden area's third	water play space.		
Symbols and	Always write out full words instead of using symbols, such as			
characters	'and' instead of '&' and 'per cent' instead of "%".			
American spelling	Common ones we encounter include:			
3	1ize, -izi and -iza words:			
	USE	DON'T USE		
		DON'T USE Organize		
	Organise			
		Organize		
	Organise Organising	Organize Organizing		
	Organise Organising Organisation	Organize Organizing Organization		
	Organise Organising Organisation	Organize Organizing Organization		
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COMMONLY CONFUSED WORDS

Compliment – to praise

Complement – to complete or enhance

Dependant – someone reliant on you

Dependent – reliant upon

Formerly – at an earlier time

Formally - in a formal way

Affect – to have an influence on

Effect – the result brought about

Stationary – not moving

Stationery – writing materials

COUNCIL WRITING STYLE

To remain consistent across all our communications, there are a few common writing styling tips we aim to stick to.

Dates and time were discussed above.

When *structuring dot points*, we use a combination of semi-colons, full-stops and the word 'and' when we list items in this format.

And **ages** need to be followed by the word 'years' to give context.

For example:

1. The event will be held on Tuesday 15 September, 3-7pm, and is open to residents aged between six and 12 years.

It promises to have something for everyone, including:

- Live entertainment on the main stage;
- Food and drink stalls;
- Face painting;
- A petting zoo; and
- Garden games for children.

TO CAPITALISE OR NOT TO CAPTIALISE?

1. Council, councillors and ministers

Use capitals when referring specifically to an organisation, title or person.

For example:

- 1. Residents are encouraged to visit Council's website to view the recently adopted plan.
- 2. Five organisations, including Camden Council, will come together to raise money for the worthy cause.
- 3. Mayor of Camden, Cr Therese Fedeli, along with Councillor Russell Zammit will be attending the event on Tuesday.
- 4. Residents will have a chance to meet Minister Kean, who will also be attending the event.

Do not use capitals for general references.

For example:

- 1. Five councils across Sydney, including Camden Council, will be involved in the program.
- 2. Staff should be aware all councillors will be present at the event.
- 3. The two ministers will be attending the event together.

2. Levels of government

Use capitals when referring to the State/NSW Government, Federal/Australian Government or the names of other councils.

For example:

- 1. Council would like to thank the NSW Government for the funding needed to complete this project.
- 2. This project saw collaboration between both the State and Federal Government.
- 3. Camden Council will be delivering the project in partnership with Liverpool Council.

Do not use capitals when referencing local government generally.

For example:

1. The new general manager has worked in local government for five years, coming to Camden Council from Sutherland Shire Council.

3. Nouns

Only use capitals for common nouns if they're the title of something, at the start of a sentence or the common noun is being used as an acronym.

For example:

1. Council's Communications and Community Engagement Strategy (the Strategy) are now on public exhibition.

Residents are encouraged to have their say on the Strategy by visiting Council's website.

Common nouns should not be capitalised for headings.

For example:

1. The heading should simply be "What is the process?" with no capitalisation except for the first letter.

4. Departments, teams and job titles

Use capitals when specifically referencing a department, team or job title.

For example:

- 1. For more information, call Council's Communications Advisor on 4645 7777.
- 2. For more information, call Council's Community Planning and Development Team on 4645 7777.

GENERAL TIPS AND TRICKS

1. That

Use of 'that' in sentences can often be redundant.

A good trick to determine whether it's needed is to read the sentence allowed without 'that' and see if it still makes sense.

For example:

1. It's been decided the event will move indoors if it rains.

NOT

It's been decided that the event will move indoors if it rains.

HYPHENS

Hyphenate when two or more words form an adjective.

For example:

- 1. Council has diverted 30 kilograms from landfill.
- 2. This wall is load bearing, so it's recommended you don't take it down when renovating.
- 3. The event, which will be dog friendly, promises to have something for everyone.
- 4. To celebrate the **30-kilogram** diversion from landfill, Council will be holding another Chemical CleanOut event next month.
- 5. It's recommended you don't take down any **load-bearing** walls when renovating.
- 6. The **dog-friendly** event will be held on Monday 28 September, 10am-2pm.

In the first group of examples, there's no hyphen required because the two words are just regular nouns.

However, in the second group of examples, the hyphen is used to create an adjective, and these adjectives are describing the words in green.