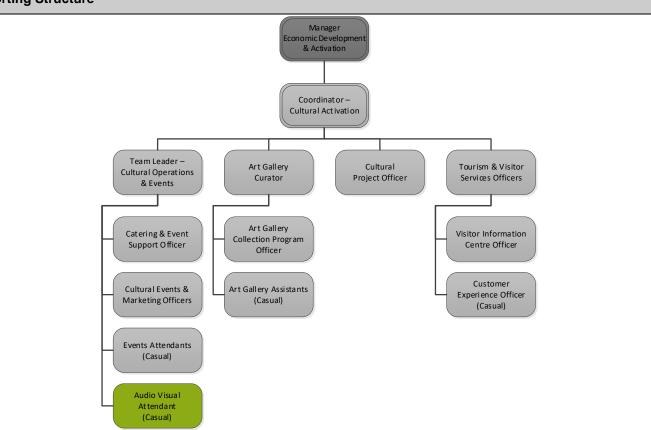
growth opportunity excellence

POSITION DESCRIPTION

Position Title	Audio Visual Operator – Camden Civic Centre (Casual)
Position Number	26195
Division	Sport, Community & Activation
Branch	Economic Development & Activation
Grade	Grade 2
Special Requirements	Ability to work flexible hours, including weekends
Physical and Environmental Demands	Manual Handling Standing for extended periods
Authorities	As applicable and as delegated by the General Manager
Key Direction/s	An Enriched and Connected Community
Reporting Structure	





Position Purpose

To provide quality and consistent technical support to hirers of the Civic Centre including operation of audio visual equipment, sound and lighting desk operation, equipment set up and storage in accordance with the Council's standard of excellence, safe work method standards, and the requirements of our customers.

Key Result Areas

- Customer Experience
- Safety and Housekeeping
- Branch Activities
- Core Corporate Values

Key Duties & Responsibilities

Customer Experience

- Assist with general customers enquiries relating to sound and lighting presentation
- Provide a safe and secure environment for performers and audiences
- Ensure the equipment is set up and operational as per client booking schedule
- Assist in the preparation of the facility for visitors each operating day
- Provide support to other staff as required
- Assist in the delivery of programs including special events, and workshops
- Manage maintenance of audio-visual equipment as required
- Other relevant duties which may be required from time to time

Safety and Housekeeping

- Receive and store all deliveries, ensuring all areas are accessible and clear of hazard
- Manage work areas, keeping clean and clear at all times
- Work safely and support others to work safely, ensure patrons are kept safe
- · Report any identified hazards and incidents immediately
- Touch point cleaning of all hard surfaces
- Restock of all sanitisation stations, hand towels, toilet paper, and hand soap
- Regular check of public facing area.

Branch Activities

Act in accordance with Council's Fraud and Corruption Prevention Policy and Plan at all times as Council will
not tolerate fraudulent or corrupt practices by its own staff, contractors or others working for Council.

Corporate Core Values

• Continuously display Councils Corporate Core Values of Leadership, Innovation, Partnership, Commitment, Customer Focus and safety.

WHS Responsibility

Implement, monitor and, or comply with Councils WHS Management System, including but not limited to WHS
Policies, Standard Operating Procedures, Risk Assessments/Work instructions and associated systems tools
in their relevant work area





 Comply with safe work standards for delivery of audio-visual support to clients, prioritising staff, client and audience safety at all times.

Risk Management Responsibilities

- To act at all times in a manner which does not place at risk the health and safety of anyone in the workplace.
- Responsible and accountable for taking practical steps to minimise Council's exposure to risks in so far as is reasonably practicable
- Must be aware of operational and business risks. Particularly:
 - o understand and adhere to the principles of Risk Management within their job role;
 - o assist Managers and Team Leaders in identifying risks and risk treatments in their job role;
 - o provide input into various risk management activities;
 - o report all emerging risks, issues and incidents to their manager or appropriate officer; and follow Council policies and procedures.

Essential and Desirable Criteria

Essential

- A demonstrated understanding and appreciation of Camden it's culture and heritage
- Demonstrated experience with delivery of high-quality audio-visual production and customer liaison
- Proven ability to work independently and as part of a team with a customer focus
- Flexible availability over a seven-day roster
- · Excellent communication and interpersonal skills
- Ability to effectively organise and prioritise workloads
- · Demonstrated ability to apply EEO and WHS principles

Desirable

- Experience in delivery of audio-visual support within a range of functions
- Current Drivers licence
- First Aid qualifications
- · Current RSA and ID Card

Prepared By	Coordinator - Cultural Activation
Date Prepared	February 2022
I have read and understand the contents of the position description for my role and agree to work in accordance with the requirements of the position.	
I understand that this position description may change with organisational requirements and the tasks and responsibilities outlined in the position description may vary from time to time.	
Employee Name:	
Employee Signature:	



Date: