



Facsimile: 02 4654 7829
70 Central Avenue,
Oran Park

Telephone: 13 22 63

mail@camden.nsw.gov.au
PO Box 183 CAMDEN NSW 2570

COMPLAINT FORM

Council's Feedback Policy defines a complaint as an expression of dissatisfaction with the service provided by Council.

This form is not for requests for service or reports of damage / hazards. To lodge these General Service Requests, please contact Council's Customer Service on 13 22 63 or via Council's Customer Service Centre at 70 Central Avenue, Oran Park

YOUR CONTACT DETAILS

Name:.....
Postal Address:.....
Contact Phone Numbers:
Email Address:
Signature: Date:

I would like my complaint to be kept confidential.

Yes

No

Details of Complaint

Please indicate if your complaint relates to:

- | | |
|---|---|
| <input type="radio"/> A Councilor or the General Manager | <input type="radio"/> An action or lack of action taken by the Council or its employee. |
| <input type="radio"/> A Standard of service provided or service you have received | <input type="radio"/> A member of staff |

Please Provide concise details of the complaint (please attach additional information if required):

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What would you like to see happen (ie, your ideas and suggestion on how we can fix the complaint/problem)?

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Please return your completed form to Council via mail, fax or email as noted above.

Your complaint will be acknowledged within five (5) business days from the date of lodgment.