

Little Street Good Neighbour Initiative

Camden Council is aiming to promote a collaborative environment between residents, landowners and businesses through the Little Street Good Neighbour Initiative.

This initiative seeks to provide tips and guidance for all members of the Little Street community to work together towards this goal.

What makes a good neighbour?

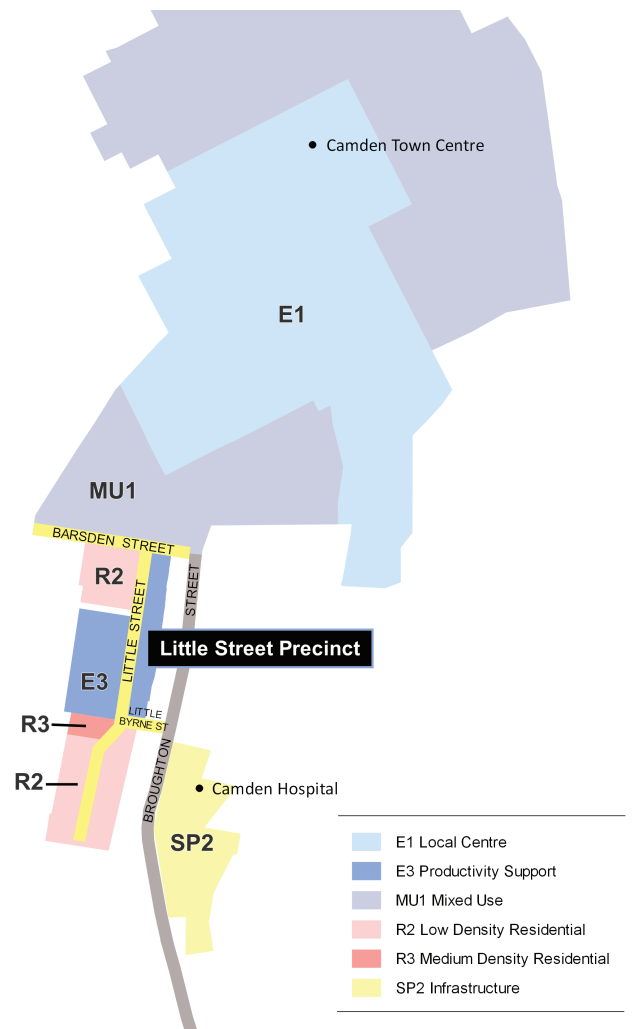
Good relationships form the basis for responsible and co-operative neighbourhoods. Building relationships requires trust, time and consistency from everyone involved, while effective communication between neighbours and local communities is recognised as a cornerstone of these relationships.

Why is the Initiative Important?

Little Street is home to a range of regular users, meaning that different parties use the precinct in a range of different ways. While parts of the precinct are zoned IN2 Light Industrial, within this area there are a number of long term residential properties. Disagreement between commercial, light industrial and residential uses has at times occurred.

Camden Council held a stakeholder workshop with relevant business and community members in August 2018 to understand the key issues and explore solutions to foster a more collaborative environment in the future. The outcome of this session was a commitment by Council to undertake background studies to understand the extent of noise and traffic impacts in the precinct.

These studies were undertaken in November 2018 and May 2019 respectively and in both cases, behaviour within the precinct was found to be generally compliant with the standards for an IN2 Light Industrial area.



Little Street Precinct

The Little Street Precinct is home to a unique mix of stakeholders who all have an influence and interest in how the area operates. The zoning of the precinct means that residential properties and businesses are co-located in a portion of Little Street, south of Camden Town Centre.

The precinct is defined by the IN2, R2 and R3 boundaries, including Little Street between Little Byrne and Barsden Streets.

Businesses

Among the commercial and industrial businesses within the precinct, business types include specialised health services, auto repairs and community services. Some of these business operations require substantial truck movement, which is expected in the precinct.

Residents

Residential properties are located along both sides of Little Street, as well as at the corners of Little Street and Barsden Street and on the south of Little Byrne Street.

How can I be a better neighbour?

All neighbours can benefit from maintaining an open-line of communication. Greater understanding, information sharing and co-operation can help to strengthen networks and relationships between members of the precinct.

A good place to start is by keeping in mind the needs of all users of the precinct, as a mixed zone, proactively welcoming new people, and keeping neighbours updated on changes which are likely to cause disruption.

In the event of issues arising, problems are generally best addressed at the local level, by local people working together through effective and collaborative processes.

Tips for Residents

- Recognise the interface between industrial and residential areas generally have higher noise levels than purely residential areas
- In the case of a problem arising, try to follow the step by step guide for addressing issues outlined below
- Where possible, be willing to approach a business to discuss issues and explore collaborative ways to solve any adverse impacts
- Be respectful of the operational requirements of businesses that are operating within the precinct

Tips for Businesses

- Consider the timing and nature of business operations, limiting negative impacts where possible
- Where possible, inform neighbours in advance of known disruptive or noisy activities
- Promote safe road usage among commercial vehicles, whether self-managed, delivery or supplier operated
- Heavy vehicles should proceed directly into the site and avoid idling on the street
- Where possible, attempt to reduce noise during loading and unloading processes
- Ensure all staff are aware of the need to maintain a peaceful and co-operative precinct with regard to noise, traffic and operational concerns

These tips can form a basis to conversations around potential issues, and clarify how members of the Little Street Precinct can be guided to solve problems, now and in the future.

What do I do if I have an issue?

1

Get in contact with your neighbour directly and inform them of the problem

2

Attempt to reach a collaborative solution together, which considers both sides of the issue

3

Allow the solution to be carried out, and follow up with them if necessary

4

If the situation is not reasonably resolved, consider contacting the NSW Community Justice Centre for mediation services, or contact Council

For more information on Camden Council's planning processes, please visit:

<https://www.camden.nsw.gov.au/planning/>

For more information on the Community Justice Centres and its mediation services, please visit:

<https://www.cjc.justice.nsw.gov.au/>

Contact 1800 990 777

To get in touch with Council to report a problem, please visit:

<https://www.camden.nsw.gov.au/>

Contact (02) 4654 7777

